



## *International Wells Fargo team members in APAC*

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# Contacting the Benefits Connection Service Center

If you have questions or need further assistance, you can contact the Benefits Connection Service Center using the country-specific details below:

| Country     | Email                                                                                                      | Helpline                                                                                         | Helpline Hours                                               |
|-------------|------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| Philippines | <a href="mailto:benefits.connection.phl@aonhewitt.com">benefits.connection.phl@aonhewitt.com</a>           | 1-800-1441-1056 (PLDT) or<br>1-800-8739-5171 (Globe)                                             | Monday-Friday<br>15.00-05.00<br>Local Time                   |
| Singapore   | <a href="mailto:benefits.connection.sg@aonhewitt.com">benefits.connection.sg@aonhewitt.com</a>             | 1-800-415-5402                                                                                   | Monday-Friday<br>09.00-17.00<br>Local Time                   |
| China       | <a href="mailto:benefits.connection.chn@aonhewitt.com">benefits.connection.chn@aonhewitt.com</a>           | 400-600-2735 (all carriers)<br>1-080-0440-0779 (China Telecom)<br>1-080-0744-0703 (China Netcom) | Monday-Friday<br>09.00-17.00<br>Local Time                   |
| Hong Kong   | <a href="mailto:benefits.connection.hongkong@aonhewitt.com">benefits.connection.hongkong@aonhewitt.com</a> | +852 2917 7949                                                                                   | Monday-Friday<br>09.00-12.30 ;<br>14.00-17.30<br>Local Time  |
| India       | <a href="mailto:benefits.connection.india@aonhewitt.com">benefits.connection.india@aonhewitt.com</a>       | 0008000504088                                                                                    | Monday through<br>Friday, from<br>12:30 p.m. to<br>3:30 a.m. |