

Benefits Connection Service Center

Country	Email address	Telephone number	Hours*
Asia Pacific (APAC) and Wells Fargo India and Philippines (WFIP)			
China	benefits.connection.chn@aon.com	4006002735 (all carriers) 108004400779 (China Telecom) 108007440703 (China Netcom)	Monday to Friday 9:00 a.m. to 5:00 p.m.
Hong Kong	benefits.connection.hongkong@aon.com	85229177949	Monday to Friday 9:00 a.m. to 12:30 p.m. 2:00 p.m. to 5:30 p.m.
India	benefits.connection.india@aon.com	0008000504088	Monday to Friday 12:30 p.m. to 3:30 a.m.
Japan	benefits.connection.japan@aon.com	0120996816	Monday to Friday 10:00 a.m. to 6:00 p.m.
Philippines	benefits.connection.phl@aon.com	180014411056 (PLDT) 180087395171 (Globe)	Monday to Friday 3:00 p.m. to 5:00 a.m.
Singapore	benefits.connection.sg@aon.com	18004155402	Monday to Friday 9:00 a.m. to 5:00 p.m.
Taiwan	benefits.connection.taiwan@aon.com	0809090602	Monday to Friday 9:00 a.m. to 5:00 p.m.
Americas			
Brazil	benefits.connection.brazil@aon.com	08000474752	Monday to Friday 10:00 a.m. to 6:00 p.m.
Canada	benefits.connection.ca@aon.com	18336736128	Monday to Friday 9:00 a.m. to 5:00 p.m. ET
Europe, Middle East, and Africa (EMEA)			
France	benefits.connection.emea@aon.com	0805542919	Monday to Friday 10:00 a.m. to 6:00 p.m.
Germany	benefits.connection.emea@aon.com	08007243742	Monday to Friday 10:00 a.m. to 6:00 p.m.
Ireland	benefits.connection.ireland@aon.com	1800800158	Monday to Friday 9:00 a.m. to 5:00 p.m.
Luxembourg	benefits.connection.emea@aon.com	80085223	Monday to Friday 10:00 a.m. to 6:00 p.m.
United Arab Emirates (UAE)	benefits.connection.emea@aon.com	80004449543	Monday to Friday 1:00 p.m. to 9:00 p.m.
United Kingdom (UK)	benefits.connection.uk@aon.com	08000281523	Monday to Friday 9:00 a.m. to 5:00 p.m.

*Local time unless noted above

Benefits Connection local language support is available in the following locations:

Canada: French Canadian
France: French
Germany: German

Hong Kong: Cantonese
Japan: Japanese
Taiwan: Mandarin